From: Physical Plant CSR <custreq@facil.umass.edu>

Sent: Thursday, May 31, 2012 7:15 AM

To: Hanchett, James (DPH)

Subject: Phys Plant Update to WO# 12-017551-000 - 'Morrill Science Center Section I

Work Order Number: 12-017551-000

Work Description: Morrill I Room Number/Location: N236 Describe Work Requested: Could you have the steam heat turned off in Morrill I. It leaks past valves and heats up our office. REQ.Jim Hanchett@5-2607 iNET Please note that this work order above has progressed to the status of **Closed - Completed As Planned.**

If this is for a key, the key can now be picked up at the Physical Plant Service Desk.

In an effort to always perform better, we ask that you take a couple of minutes to complete our survey by clicking on the link: <u>Customer Survey</u>. If you have any other questions or comments please contact your Customer Service Representative: Sandra Russell (577-0412) or Justin Cobb (577-0413).

Thank you.